

Re: PhilPeople feedback: I want to post

5 messages

Jennifer [REDACTED] <support@philpapers.org> — Wed, Feb 11, 2026 at 2:44 PM

To: [REDACTED]@gmail.com

Hello,

Thank you for contacting us. In order to help you resolve the issue with enabling your PhilPeople profile, could you please let us know a bit more about what you're planning to post or update on your profile once it's public? This information will help us ensure everything is in line with our platform's guidelines and security standards, and assist you more effectively.

Thank you,

Jennifer [REDACTED]

Lead of User and Content Management

PhilPapers Foundation

[REDACTED]

J <[REDACTED]@gmail.com> — Wed, Feb 11, 2026 at 3:02 PM

To: Jennifer [REDACTED] <support@philpapers.org>

Hi Jennifer,

Thank you for your response.

So I don't have a planning schedule for posts or content that I could provide. Is it a standard practice to check in before posting? What information would you need, specifically? I understand that there may be concerns with combating inappropriate content — that makes sense.

I just noticed that my profile isn't public even after creating it (roughly two days ago). And I'm wondering why and when that might change? I'm aware that the site recommends a .edu, but I cannot provide one at this time.

Is the network strictly for "professionals" in that sense?

Again, thanks for reaching out and for your help.

Best,

Jaren W.

Jennifer [REDACTED] <support@philpapers.org> — Fri, Feb 20, 2026 at 7:03 AM

To: [REDACTED]@gmail.com

Hi Jaren,

Without knowing what you plan to post or how you plan to engage with the site, as a security measure we implement restrictions on non-academic email address accounts.

Thank you,

Jennifer [REDACTED]

Lead of User and Content Management

PhilPapers Foundation

[REDACTED]

Jaren Winters <[REDACTED]@gmail.com> — Sat, Feb 21, 2026 at 6:11 PM

To: Jennifer [REDACTED] <support@philpapers.org>

Hello Jennifer,

Reviewing PhilPapers' published FAQ documentation and it states explicitly "anyone is welcome to use PhilPeople" and "anyone is welcome to create a profile."

The same documentation then distinguishes between 'pro' and 'non-pro' users for the purposes of search visibility, a distinction with articulable criteria (PhD in philosophy, relevant publications in listed journals). It does not mention any restriction on account activation or posting access based on email domain. The "security measure" you cited as the basis for my restricted status appears nowhere in the platform's published terms of service or FAQ.

I am asking directly: under what documented policy is account activation restricted for non-institutional email addresses?

Jaren W.

PhilPapers Support <support@philpapers.org> — Mon, Feb 23, 2026 at 5:02 PM

To: Jaren Winters <[REDACTED]@gmail.com>

Hey Jaren,

This is Chris from the PhilPapers development team. Jennifer is out of the office this week, and I'll be covering for her in the meantime. I agree that our communication around profile restrictions, and the requirements for lifting them, has not always been as clear as it should be. Over the past year, we've experienced a significant increase in spam on the platform, which has required us to act quickly to protect the quality of service we aim to provide. Unfortunately, this has sometimes come at the expense of clarity in how these measures are communicated.

We are actively working to improve this process, including making our messaging clearer and the restriction-removal request process more straightforward. We appreciate both your feedback and your patience as we make these improvements.

From what I can see, your profile is not currently restricted in any way. It's possible that Jennifer removed the restriction before leaving, or that subsequent changes triggered an automatic removal. In any case, please don't hesitate to reach out if you encounter any further issues.

Thank you for using PhilPapers!

Chris [REDACTED]

PhilPapers Development Team

The PhilPapers Foundation

support@philpapers.org